

# Comfort& Protection

MAINTENANCE PLANS



### **SERVICES**

With over 100 Years of Home Comfort experience, We are excited to now include HVAC, Plumbing, and Electrical in our home services and maintenance plan offerings.

#### **HVAC**

With over 1000 5-star ratings, Berico's HVAC service and maintenance team is proud to serve your home with "Always Dependable" service.

- · Residential HVAC service and repair
- Maintenance plans
- · New systems installations
- Indoor air quality
- · Whole house humidifiers
- · Commercial HVAC service and repair



#### **ELECTRICAL**



From electrical repairs and generators, to home safety and piece of mind, Berico is one contact away from helping.

- Home electrical safety and performance inspections
- Electrical repairs
- Panel upgrades
- Generator installation and maintenance
- Electric vehicle charging stations
- Appliance connections
- · Electrical wiring and safety services



#### **PLUMBING**



The plumbing system that serves your home is easy to take for granted until it stops working. Berico is for you to get things back up and running.

- Home plumbing safety and performance inspection
- Water heaters (tankless or tank)
- Water leak/piping repair
- Sump pump
- Blocked drains
- · Plumbing repairs
- Toilet, faucet and disposal installations

# \*EARN BONUS BUCKS

For each consecutive year that you renew your Comfort & Protection Plan you will receive Bonus Bucks that can be used toward new equipment. You may allocate your Bonus Bucks for the following list of equipment up to the specified dollar amount.

Propane or Oil Furnace/Boiler	\$500
Dual Fuel Systems	\$500
Gas Pack/Heat Pumps	\$400
Generator	\$400
Air Conditioning	\$300
Natural Gas Furnace	\$300
Oil Tank	\$300
Water Heater	\$250
Gas Logs	\$150

### COMFORT & PROTECTION PLANS

#### Home Comfort Plan

Combining HVAC, Plumbing and Electrical peace of mind and safety, our Home Comfort Plan allows customers to take advantage of our discounts and bonus bucks for all HVAC, plumbing, and electrical services, in addition to including HVAC tune-ups on your heating and cooling systems. You can also schedule an electrical and/or plumbing safety and performance inspection at a discounted rate with this plan.

- Annual tune-up(s) for Heating and Cooling unit(s) are included in this plan
- 20% off HVAC dispatch and repairs
- 20% off plumbing dispatch and repairs
- 20% off electrical dispatch and repairs
- 20% off HVAC, plumbing, and electrical after hours fees
- · Priority Service
- \$75 Bonus Bucks with each renewal\*
- 12-month auto-renewing coverage, similar to insurance

#### **HVAC Premium Plan**

The Premium Plan is designed to ensure you are getting the maximum life and efficiency out of your heating and cooling equipment by including tune-ups in the price of the plan. Additionally, you will receive the following money-saving benefits:

- Annual tune-up(s) for Heating and Cooling unit(s) are included in this plan
- 20% off HVAC dispatch and repairs
- · 20% off HVAC after hours fees
- Priority Service
- \$50 Bonus Bucks with each renewal\*
- 12-month auto-renewing coverage, similar to insurance
- Does not include electrical or plumbing benefits

#### **Generator Premium Plan**

With the same great benefits as our HVAC Premium Plan, we also cover generators.

#### Commercial Diamond HVAC Plan

Our Commercial Diamond Plan is quoted on request. Please contact us at 336-273-8663.











### Comparison Chart

·	Home Comfort Plan	HVAC Premium Plan	No Plan
AC tune-up per system	Included*	Included*	\$99
Heating tune-up per system	Included*	Included*	\$99
Electrical home inspection	\$119 (\$30 Savings)	\$149	\$149
Plumbing home inspection	\$119 (\$30 Savings)	\$149	\$149
20% off HVAC dispatch & repairs	Yes	Yes	No
20% off plumbing dispatch & repairs	Yes	No	No
20% off electrical dispatch & repairs	Yes	No	No
20% off HVAC after hours fees	Yes	Yes	No
20% off plumbing, electrical after hours fees	Yes	No	No
Priority service	Yes	Yes	No
Bonus Bucks	\$75/system	\$50/system	\$0
Price per month	\$24/month (\$21 savings)	\$18.25/month (\$20 savings)	
Price per year	\$309	\$239	
Each additional HVAC system	\$12.50/month \$150/year	\$12.50/month \$150/year	

<sup>\*</sup> Schedule anytime in 12 month period



# HEATING PRECISION TUNE-UP

- 1. Check for carbon monoxide risks
- 2. Check and adjust all safety controls
- 3. Replace customer supplied air filter \*\*
- Check for leaks
- 5. Check and adjust thermostat
- 6. Clean pilot assembly
- 7. Clean burner and controls
- 8. Adjust burner for maximum efficiency
- 9. Inspect and clean heat exchanger
- 10. Lubricate motors and all moving parts
- 11. Check voltage to all equipment
- 12. Check connections and wiring
- 13. Check complete furnace cycle
- 14. Inspect blower assembly
- 15. Check temperature rise
- 16. Inspect for worn bearings
- 17. Check fan control
- 18. Check gas pressure at gas valve
- 19. Inspect and clean flue pipe and draft diverter
- 20. Perform system evaluation
- 21. Inform customer of tune-up results
- 22. Courtesy check AC System

#### Oil Heat

- 1. Replace nozzle and fuel filter as needed
- 2. Inspect electrodes and nozzle assembly
- 3. Test functionality of oil pump and strainer

#### Boilers

- 1. Check valves
- 2. Drain expansion tank
- Check for leaks

Order filters at filterfetch.com. Free shipping & Berico pricing with code: C4Q2

# COOLING PRECISION TUNE-UP

- 1. Check and adjust all safety controls
- 2. Check operating pressures and temperatures
- Replace customer supplied air filter\*\*
- 4. Check and adjust thermostat
- 5. Test temperature drop/rise between return and supply
- 6. Lubricate motors, bearings, and all moving parts
- 7. Check voltage and amperage to all motors
- 8. Check connections and wiring
- 9. Check compressor contactor
- 10. Inspect blower assembly
- 11. Adjust blower speed if necessary
- 12. Inspect for worn bearings
- 13. Clear outside condenser of debris
- 14. Check & flush condensate drain line
- 15. Refrigerant leak check all coils
- 16. Inspect start capacitor and relay
- 17. Perform system valuation
- 18. Inform customer of tune-up results
- 19. Courtesy heating system check

# SEASONAL GAS LOG TUNE-UP

- Clean and dust logs
- 2. Check logs for damage/cracks
- 3. Clean main burner
- 4. Clean pilot
- 5. Clean oxygen depletion sensor
- 6. Check/clean decorative fillers (Embers, Sand, etc)
- 7. Check gas line for leaks
- 8. Check for proper gas pressure
- 9. Check remote and transmitter operation
- 10. Check, clean, adjust glass doors
- 11. Check locking bracket on damper
- 12. Check for safety risks (i.e. Soot, CO)
- Check propane tank condition (if applicable)
- 14. Ensure proper operation & setting
- 15. Inform customer of tune-up results

\*Various applications may not require all checkpoints

<sup>\*\*</sup> Please note: Due to the many various sizes of air filters, Berico cannot guarantee to stock all sizes at the time of tune-up. We are happy to replace customer-supplied air filters.



Berico has been providing residential heating fuels and HVAC service throughout The Triad since 1924. 100 years later we are excited to introduce electrical and plumbing services.

Berico's strong HVAC – heating and air conditioning service department, services all types of equipment; from oil furnaces & boilers, to air conditioners, gas and LP furnaces, electric heat pumps, gas logs, generators, and more. The heating and air conditioning department is fully equipped to evaluate your home's efficiencies, ultimately to recommend proper repairs, service plans and/or new unit installs. Now with electrical and plumbing services, we can help ensure your home's maximum comfort, safety, and protection.

Call today for any HVAC, plumbing, or electrical needs.

YOU CAN NOW TEXT US AT 336.273.8663 FOR ANY SERVICE REQUESTS.

Berico.com inforequest@berico.com



Burlington 336-226-9371 Eden 336-623-9741

# PLUMBING SAFETY AND PERFORMANCE CHECKS

- 1. Water heater inspection
- 2. Water temperature check
- 3. Plumbing fixture inspections
- 4. Water pressure check
- 5. Toilet inspections
- 6. Drain flow inspection
- 7. Water main shutoff locate and Inspect
- 8. Test shut offs
- 9. Washer box inspection
- 10. Crawl space leak inspection
- 11. Refrigerator water line inspection
- 12. Sewer line inspection
- 13. Check temperature valves
- 14. Garbage disposal inspection
- 15. Test sump pump
- 16. Well pump inspection
- 17. Expansion tank inspection

# ELECTRICAL SAFETY AND PERFORMANCE CHECKS

- All circuits properly grounded
- 2. Ground rod location
- 3. Check panel with infrared
- 4. Check all breaker connections
- 5. Check all lights
- 6. Check receptacles
- 7. Smoke and CO detection operation
- 8. Check for proper GFI location
- 9. Check surge protection
- 10. Electrical boxes installed properly
- Cables and wires safely installed and clamped properly
- Safety check wiring, splices, boxes, and burn marks



# DOWNLOAD OUR BERICO MOBILE APP TODAY

Available at the Apple App Store or Google Play.

